

HEALTHCARE

MIDDLE MARKET INDICATOR

2Q 2020



IN COLLABORATION WITH





Healthcare's Revenue Growth vs. National

HEALTHCARE'S MIDDLE MARKET

PAST 12 MO.

Past 12 Months National

HEALTHCARE'S MIDDLE MARKET

NEXT 12 MO.

Next 12 Months National

Healthcare's Employment Growth vs. National

HEALTHCARE'S MIDDLE MARKET

PAST 12 MO.

MIDDLE MARKET

HEALTHCARE'S

NEXT 12 MO.

Past 12 Months National

Next 12 Months National

\$ \$ \$ \$

Healthcare's Top Internal Challenges Over The Next 3 Months



TALENT MANAGEMENT



COVID-19



BUSINESS GROWTH

Capital Investment Plans on **Hold Amid Cautious Outlook**

WILLINGNESS TO INVEST **DECREASES AMONG** MIDDLE MARKET **HEALTHCARE COMPANIES SINCE** 72% REPORTED IN 4Q'19.



VS. NEXT 12 MONTHS

TALENT MANAGEMENT

54%

FINANCIAL

19%

BUSINESS GROWTH

18%

Immediate Negative Impact of COVID-19 on Healthcare vs. Other Industries

	ALL MIDDLE MARKET COMPANIES	BUSINESS SERVICES	MANU- FACTURING	WHOLE- SALE TRADE	RETAIL TRADE	CONSTRUC- TION	FINANCIAL SERVICES	HEALTH- CARE	TECH- NOLOGY*
2020 PROJECTED REVENUE	57%	52%	47%	62%	47%	48%	54%	55%	42%
BUSINESS OPERATIONS	56%	43%	47%	57%	56%	55%	54%	58%	36%
CUSTOMER DEMAND	54%	49%	47%	61%	51%	39%	48%	52%	43%
GROWTH INITIATIVES	52%	50%	43%	59%	47%	43%	51%	52%	38%
SUPPLY CHAIN	47%	31%	52%	59%	48%	47%	29%	47%	39%
EMPLOYMENT (I.E., NUMBER ON STAFF)	45%	42%	36%	36%	48%	51%	33%	49%	37%
PAYROLL (I.E., HOURS WORKED)	43%	34%	33%	36%	57%	38%	32%	44%	30%
WORKING CAPITAL/CASH	42%	44%	27%	42%	48%	27%	35%	47%	32%
CAPITAL SPENDING	42%	39%	28%	38%	46%	27%	39%	47%	31%
ACCESS TO CAPITAL	29%	27%	18%	30%	34%	13%	25%	33%	24%
DIGITAL TRANSFORMATION	25%	20%	18%	24%	37%	13%	27%	29%	17%

Percent of respondents stating they expect a minor or major immediate negative impact from COVID-19

Healthcare's Middle Market Defined

\$10 MM-\$1B

REPRESENTS

OF ALL HEALTHCARE

COMPANIES

12,700
BUSINESSES

EMPLOYS

36.8%

OF THE HEALTHCARE WORKFORCE

MORE THAN



Source: 2014 D&B Data

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^{*}Includes companies also represented in other industries, e.g., computer manufacturers, IT services, healthtech, fintech.