

# **BUSINESS SERVICES**

### MIDDLE MARKET INDICATOR

2Q 2018



IN COLLABORATION WITH









### Business Services' Revenue Growth vs. National

BUSINESS SERVICES'
MIDDLE MARKET

PAST 12 MO.

8.7%

7.4% Past 12 Months National BUSINESS SERVICES'
MIDDLE MARKET

NEXT 12 MO.

6.7%

5.9% Next 12 Months National Business Services' Employment Growth vs. National

BUSINESS SERVICES'
MIDDLE MARKET

PAST 12 MO.

5.6%

6.7% Past 12 Months National

BUSINESS SERVICES'
MIDDLE MARKET

NEXT 12 MO.

4.4%

4.8% Next 12 Months National





### Business Services' Top Internal Challenges Over The Next 3 Months



STAFF/EMPLOYEES
Q%



**BUSINESS GROWTH** 

44%



**FINANCIAL** 

33%

## Preparing for Growth Through Capital Investment

WILLINGNESS TO INVEST CONTINUES TO GROW AMONG BUSINESS SERVICE COMPANIES.



#### **VS. NEXT 12 MONTHS**

STAFF/EMPLOYEES

60%

**BUSINESS GROWTH** 

30%

COSTS

24%

#### **Business Services' Middle Market Defined**

\$10 MM-\$1B



**REPRESENTS** 

0.4%

OF ALL BUSINESS
SERVICES COMPANIES

Source: 2014 D&B Data

MORE THAN
10,600
BUSINESSES



**EMPLOYS** 

22.6%

OF THE BUSINESS SERVICES WORKFORCE \$414B
IN ANNUAL REVENUE



**GENERATES** 

27.1%

OF ALL BUSINESS SERVICES
BUSINESS REVENUE

### Business Services' Percentage of Revenues Around the World



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