

# **BUSINESS SERVICES**

### MIDDLE MARKET INDICATOR

2Q 2019



IN COLLABORATION WITH









### Business Services' Revenue Growth vs. National

BUSINESS SERVICES'
MIDDLE MARKET

PAST 12 MO.

10.5%

.5% Past 12 Months National BUSINESS SERVICES'
MIDDLE MARKET

NEXT 12 MO.

8.0%

5.4% Next 12 Months National

### Business Services' Employment Growth vs. National

BUSINESS SERVICES'
MIDDLE MARKET

PAST 12 MO.

7.8%

6.4% Past 12 Months National

BUSINESS SERVICES'
MIDDLE MARKET

NEXT 12 MO.

6.3%

4.8% Next 12 Months National



#### Business Services' Top Internal Challenges Over The Next 3 Months



TALENT MANAGEMENT



**BUSINESS GROWTH** 

28%



**FINANCIAL** 

21%

## Preparing for Growth Through Capital Investment

MIDDLE MARKET HEALTHCARE COMPANIES REMAIN WILLING TO INVEST AN EXTRA DOLLAR.



#### **VS. NEXT 12 MONTHS**

TALENT MANAGEMENT

**51%** 

**BUSINESS GROWTH** 

18%

COSTS

15%

#### Business Services' Middle Market Defined

\$10 MM-\$1B

REPRESENTS

OF ALL BUSINESS

SERVICES COMPANIES

MORE THAN

10,600

BUSINESSES



**EMPLOYS** 

22.6%

OF THE BUSINESS SERVICES WORKFORCE \$414B
IN ANNUAL REVENUE

GENERATES

27.1%

OF ALL BUSINESS SERVICES

**BUSINESS REVENUE** 

Source: 2014 D&B Data

#### Business Services' Percentage of Revenues Around the World



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